1	rlee@consumerlawcenter.com Krohn & Moss, Ltd. 10474 Santa Monica Blvd., Suite 405 Los Angeles, CA 90025	
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4	T: (323) 988-2400; F: (866) 861-1390 Attorneys for Plaintiff,	
5	RAUL IZAGUIRRE	
6	UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA SOUTHERN DIVISION	
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8	RAUL IZAGUIRRE,) Case No.: 8:15-cv-1550
9	Plaintiff,) COMPLAINT AND DEMAND FOR) JURY TRIAL
10	v.) (Unlawful Debt Collection Practices)
11	GC SERVICES, LP,)
12	Defendant.))
13		T.
14	RAUL IZAGUIRRE (Plaintiff), by his attorneys, KROHN & MOSS, LTD., alleges the	
15	following against GC SERVICES, LP (Defendant):	
16	INTRODUCTION	
17	1. Count I of Plaintiff's Complaint is based on the Fair Debt Collection Practices Act	
18	15 U.S.C. 1692 et seq. (FDCPA).	
19	2. Count II of the Plaintiff's Complaint is based on Rosenthal Fair Debt Collection Practices	
20	Act, Cal. Civ. Code §1788 et seq. (RFDCPA).	
21	JURISDICTION AND VENUE	
22	3. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which states that suc	
23	actions may be brought and heard before "any appropriate United States district cour	
24	without regard to the amount in controversy," and 28 U.S.C. 1367 grants this coun	
25	supplemental jurisdiction over the state	e law claims contained herein.

- 4. Defendant conducts business in the state of California; therefore, personal jurisdiction is established.
- 5. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).

PARTIES

- 6. Plaintiff is a natural person residing in Huntington Beach, Orange County, California.
- 7. Plaintiff is a consumer as that term is defined by 15 U.S.C. 1692a(3), and according to Defendant, Plaintiff allegedly owes a debt as that term is defined by 15 U.S.C. 1692a(5) and Cal. Civ. Code § 1788.2(h).
- 8. Defendant is a debt collector as that term is defined by 15 U.S.C. 1692a(6) and Cal. Civ. Code §1788.2(c), and sought to collect a consumer debt from Plaintiff.
- 9. Defendant is a national company with offices in Houston, Texas.

FACTUAL ALLEGATIONS

- 10. Defendant places collection telephone calls to Plaintiff in an attempt to collect an alleged debt.
- 11. Plaintiff's alleged debt arises from transactions for personal, household, and/or family purposes.
- 12. Defendant places collection calls to Plaintiff at 714-235-00XX.
- 13. Defendant places collection calls from numbers including, but not limited to, 562-533-0470.
- 14. In or around 2015, Defendant placed a collection call to Plaintiff and left a voicemail message.
- 15. In the voicemail message, Defendant's representative failed to disclose the name of the company placing the call, failed to state that the call was being placed by a debt collector, and failed to state that the call was being placed to collect an alleged debt. *See* Transcribed Voicemail Message attached hereto as Exhibit "A."

- 16. In the voicemail message, Defendant's representative directed Plaintiff to return the call to 866-607-9090, which is a number that belongs to Defendant. *See* Exhibit "A."
- 17. Defendant is using false, deceptive and misleading means in connection with attempting to collect a debt by not identifying the purpose of its phone calls or that they are an attempt to collect a debt.

COUNT I DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 18. Defendant violated the FDCPA based on the following:
 - a. Defendant violated §1692d(6) of the FDCPA by placing collection calls to Plaintiff without meaningful disclosure of the caller's identity.
 - b. Defendant violated § 1692e(11) of the FDCPA by failing to disclose in its communications with Plaintiff that the communication was from a debt collector.

WHEREFORE, Plaintiff, RAUL IZAGUIRRE, respectfully requests judgment be entered against Defendant, GC SERVICES, LP, for the following:

- 19. Statutory damages of \$1000.00 pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k;
- 20. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k;
- 21. Any other relief that this Honorable Court deems appropriate.

COUNT II DEFENDANT VIOLATED THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT

- 22. Plaintiff repeats and realleges all of the allegations in Count I of Plaintiff's Complaint as the allegations in Count II of Plaintiff's Complaint.
- 23. Defendant violated the RFDCPA based on the following:
 - a. Defendant violated §1788.17 of the RFDCPA by continuously failing to comply